

Oct  
2020

# SCOTT INSIGHTS NEWS & STORIES



## Our President's Message



Over the past several years, Hunt Military Communities has been focused on forming relationships with groups and organizations which help us to better serve our military families. Blue Star Families, wear blue: run to remember, Operation Homefront, and Stop

Soldier Suicide are a few of the organizations which have enriched our understanding of and services for our military families. I'm pleased to say that we have recently formed a multi-year partnership with The Military Family Advisory Network (MFAN). Through this partnership, MFAN will share the experiences and insight of those residents who live in our communities. In addition to focusing on housing issues, the partnership will also seek to address some of the other challenges faced by military families – specifically food insecurity and intimate partner violence. Hunt has prioritized and has worked diligently to provide the best possible housing for America's Service Members and their families and to improve the overall resident experience. This partnership is a further testament to Hunt's desire to work collaboratively with stakeholders to find real solutions. We know this relationship between Hunt and MFAN will bring much-needed resources to all military family communities. In October, you will see our staff's time and energy poured into the issue of food insecurity as well as gathering as many responses to the Resident Satisfaction Survey as possible so that we can continue to provide the needed services and resources to our military families.

A handwritten signature in blue ink.

John Ehle  
President  
Hunt Military Communities



HuntMilitaryCommunities.com



## SATISFACTS SURVEYS

### Just moved-in? Had a work order completed?

Don't forget to complete your Satisfacts Survey for a chance to win a \$50 Amazon Gift Card! You will receive survey notifications via email from [surveys@satisfacts.com](mailto:surveys@satisfacts.com). Our continued goal is to provide our residents with the best in service and in value. Please enjoy some of our recent comments from work order surveys:

- Extremely quick work.
- Mr. Eric is always very kind and such a professional. Thankful for his communication and prompt response.
- Very professional, prompt, and courteous!
- Very friendly and professional and made sure we had any and all questions answered before he left.
- Great communications throughout!!
- So very happy!

**Did you know you could earn a referral bonus of \$250 for telling your friends about us? Ask us how!**

### CONTACT INFORMATION

4570 George Washington Drive • Scott AFB, IL 62225  
Phone: 618-746-4911 • Fax: 618-746-4910

### Emergency Maintenance Requests: Opt 1

Leasing Specialists: Opt 2  
Patriot's Landing Office: Opt 3  
Lincoln's Landing Office: Opt 4  
Shiloh Classics Office: Opt 5  
[ScottFamilyHousing.com](http://ScottFamilyHousing.com)  
[facebook.com/ScottFamilyHousing/](https://facebook.com/ScottFamilyHousing/)

# LOCAL CORNER

Looking for some great local offerings this October?  
Check out one or more of the events below!

## Eckert's - Pumpkin Jamboree

**Saturdays & Sundays throughout October**



Make your way to one of Eckert's three locations for pumpkin picking, wagon rides, live entertainment, food, carnival activities, and more! Haunted hayrides and

bonfires can also be found at the Millstadt location! Visit [www.eckerts.com](http://www.eckerts.com) for more information.

## Hallowfest - Six

**Flags Saturdays & Sundays**

**throughout October** If you dare, brave a spooky adventure to St. Louis' Six Flags Theme Park for Hallowfest! With something for everyone of all ages, day or night, it would be spooky not to join this frightfully good time! For more info visit [www.sixflags.com/stlouis](http://www.sixflags.com/stlouis). Reservations Required.



## LOCAL EATS

### The White Cottage

The White Cottage boasts 4.7/5 stars for some of the best ice cream around! But that's not all they offer. Burgers, funnel cakes, and loads of sides are just some of the many items offered at this family friendly gem located in nearby Belleville.

## VIRTUAL

### Disney Villains Virtual

### Halloween Tea Party

**Saturday, October 17, 2020**

Join these recognizable villains for a fun tea party you won't forget! For a full list of virtual events visit [www.occasionswithcharacter.com](http://www.occasionswithcharacter.com)

**Follow us on Facebook for local events each month!**

[www.facebook.com/ScottFamilyHousing](https://www.facebook.com/ScottFamilyHousing)



# SAVE THE DATES

**October 1- 31, 2020**

## Resident Appreciation Month

We value you as a resident! Keep an eye out for a month full of activities like a Scavenger Hunts, Pumpkin Carving Contest, Costume Contest, and more! Did we mention there will be prizes?!

**October 13, 2020**

## US Navy Birthday

Established in 1775, this year we celebrate the Navy's 245th Birthday! Take time today to reach out to a Navy member to congratulate and thank them!

**October 31, 2020**



## EMPLOYEE SPOTLIGHT - Lisa Evans

**Job Title:** Resident Services Specialist - Lincoln's Landing

**2 Fun Facts:** Lisa successfully obtained her Bachelor's in Business Admin and has been in customer service for 35 years!

### What They Love About

**Their Job:** She enjoys assisting residents and meeting the new residents arriving at Scott Family Housing!



## OFFICE HOURS available via phone/email

### Patriot's Landing

Monday to Friday from 8:00am - 5:00pm

### Shiloh Classics

Monday to Friday 8:00am - 5:00pm

### Lincoln's Landing

Monday to Friday 8:00am - 5:00pm

**Holiday hours may differ from those listed.**

# We Value You as a Resident!



## CHECK OUT OUR OCTOBER CALENDAR FOR Weekly Contests!

OCTOBER 2020						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Did you know.. <b>RESIDENT SURVEYS ARE AVAILABLE THIS MONTH?!</b>				1	2	3
				FALL DECORATING CONTEST		
4	5 Scavenger Hunt Clue	6	7	8	9 Scavenger Hunt Submissions Deadline	10
FALL DECORATING CONTEST						
11	12 Scavenger Hunt Clue Pumpkin Carving Contest Starts Helping Hands Empty Food Bag Pickup	13 <b>US NAVY BIRTHDAY!</b>	14	15	16 Scavenger Hunt Submissions Deadline Helping Hands Full Food Bag Drop Off	17 <b>DISNEY VILLAINS VIRTUAL HALLOWEEN TEA PARTY!</b>
		PET OF THE MONTH (PET COSTUME CONTEST)				
18	19 Scavenger Hunt Clue Pumpkin Carving Contest Submission Deadline	20	21	22	23 Scavenger Hunt Submissions Deadline	24
PET OF THE MONTH (PET COSTUME CONTEST)				HALLOWEEN COSTUME CONTEST		
25	26 Scavenger Hunt Clue #ScottStrong Collage Submission Deadline	27	28	29	30 Scavenger Hunt Submissions Deadline	31 <b>HAPPY HALLOWEEN!</b>
HALLOWEEN COSTUME CONTEST						

**ALL DEADLINE SUBMISSIONS MAY BE SENT TO [MARKETINGSCOTT@HUNTCOMPANIES.COM](mailto:MARKETINGSCOTT@HUNTCOMPANIES.COM)**

# September 2020



## WHAT HAS HOUSING BEEN UP TO?

### FUN STATS!

New Move-Ins Welcomed:

**60**

Leases Renewed:

**43**

Work Orders Completed:

**1582**

Satisfacts Surveys Received:

**229**

Average Work Order Score:

**4.7/5**

### Contact Information

4570 George Washington Drive • Scott AFB, IL 62225

Phone: 618-746-4911 • Fax: 618-746-4910

### Emergency Maintenance Requests: Opt 1

Leasing Specialists: Opt 2

Patriot's Landing Office: Opt 3

Lincoln's Landing Office: Opt 4

Shiloh Classics Office: Opt 5

ScottFamilyHousing.com

facebook.com/ScottFamilyHousing/

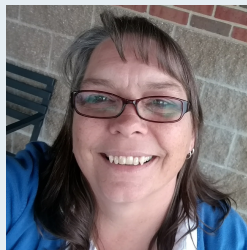
### CONGRATULATIONS TO SEPTEMBER'S HUNT WORK ANNIVERSARYS!



#### ANDREA HUSCHLE

*Community Manager- Operations*

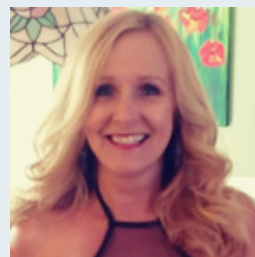
Andrea celebrated her 1 year work anniversary with Hunt on September 10th!



#### KELLIE HOLT

*Quality Control Quality Assurance*

Kellie celebrated her 1 year work anniversary with Hunt on September 10th too!



#### JODY MOTES

*Maintenance Manager*

Jody ALSO celebrated her 1 year work anniversary with Hunt on September 10th!



#### KELSEY WILLMONT

*Quality Control Quality Assurance*

Kelsey celebrated her 1 year work anniversary with Hunt on September 17th!

You will receive a survey after each completed work order.  
Provide feedback on your experience for your chance to win  
a \$50 Amazon Gift Card! Drawings EVERY month!