



CEO'S MESSAGE



HMC Residents,
Happy New Year!

Hoping this finds you well after the holidays and ready for 2022. At Hunt Military Communities, this is a time for our teams to reflect on the past year and prepare for what I know will be exciting changes coming for our residents. In 2022, HMC will strive

to meet and exceed the needs of our residents by focusing on several key areas. Our main area of concern is your Resident Experience and the delivery of service by our team. Focus groups will be utilized at many communities so that we can better understand any perceived shortcomings and actively seek to improve our service to you. We are committed to the long-term health of our communities and by continuing to develop programs and services that benefit our residents, we hope to see our communities continue to flourish. Please stay tuned for updates on these, and other, programs.

Again, Happy New Year and best wishes for a happy, healthy, and successful year!

All the best,

BRIAN STANN
PRESIDENT & CEO, HUNT MILITARY COMMUNITIES

WINTERIZE YOUR HOME

Use these the tips below to help prevent frozen pipes this winter!

- **Never Turn Your Heat Off.** Keep your thermostat set to 65 degrees or higher. Especially if you are planning to be away from home for more than 24 hours.
- **Disconnect Garden Hoses** from the outside spigots until spring.
- **Let Your Faucets Drip** in the kitchen and bathrooms. This constant flow will help prevent frozen pipes.
- **Leave Cabinets Open** in the kitchen and bathrooms so warm air can reach the pipes along the exterior walls.
- **When Leaving For Vacation** be sure to notify your neighborhood RSS.

EMPLOYEE SPOTLIGHT

Vanessa Marshall

Quality Assurance Quality Control Specialist

Vanessa joined the Scott Family Housing team in July of 2019 as a Resident Services Specialist! She loves to read and enjoyed showing horses for many years while growing up. Vanessa loves coming up with new ways to better serve our residents, and enjoy putting those ideas into action!



EVENTS January is full of upcoming fun! Check them out below:

SCOTT'S SNOWFLAKE SPECTACULAR!

PATRIOT'S LANDING | JANUARY 2022 Help us flood the walls of the Patriots Landing clubhouse with hand crafted snowflakes! Bring your snowflakes by between 8AM-5PM All January Long. The more the merrier!

SPAGHETTI DINNER

ZEPELINS, SCOTT AFB 07 January 2022| 4:00PM

Head over to Zeppelins for a National Spaghetti Day Dinner! Doors open at 4:00PM and dinner is served at 4:30PM, while supplies last.

INDOOR ROCK CLIMBING

CLIMB SO ILL, ST. CHARLES, MO

15 JANUARY 2022 | 8:00AM - 4:00PM

Join Outdoor Rec for a day of indoor rock climbing! "Scale the 20 ft walls, scramble up the hanging blocks, or ascend the boulders during a PRIVATE climbing session in this exciting new space from Climb So iLL." Transportation included.

Register by 10 January! Visit Outdoor Rec on Facebook or call for more information

618-256-3276 <https://www.facebook.com/cottODR>

SAVE THE DATES

JANUARY 01, 2022

HAPPY NEW YEAR

JANUARY 17, 2022

MARTIN LUTHER KING JR DAY OFFICES OPEN



DID YOU KNOW... our menu

options have changed! Are you calling to request the status of your open work order? There's an option for that! When dialing Scott Family Housing's main phone line, hit option #6 to reach a member of the maintenance team, who are happy to provide an update on your work order! Please have your name, address and work order number ready.

REACH US AT: 618-746-4911

Emergency After-Hours opt 1

Patriot's Landing: opt 3

Lincoln's Landing: opt 4 Shiloh

Classics: opt 5

Work Order Status: opt 6

All offices are available

Monday - Friday 8:00AM- 5:00PM

HMC is now accepting online payment options only. Residents may utilize the following online payment services:

Hunt Resident App  • **Hunt Resident Portal** • **WIPS Walk In Payment System**

THE SAFE, SECURE, & SEAMLESS WAY TO MAKE PAYMENTS.

- Eliminates the Need to Drop Off Payments
- Secure Payments Can Be Made Right from Your Phone or Device
- Payments are Posted to Your Account Immediately Email
- Pay Without Fees for Direct Bank Account Payments
- Receipts are Sent Directly to Your Inbox
- Never Forget a Payment Again, Set Up Recurring Account Payments

2022

JANUARY

SUN	MON	TUE	WED	THU	FRI	SAT
Scott's Spectacular Snowflakes! Handcraft your very own snowflakes to add to the walls of the Patriot's Landing clubhouse throughout the month of January! The more the merrier!						01 New Year's Day OFFICE CLOSED
02	03 New Year's Resolution Contest Starts on Facebook	04	05	06	07 National Spaghetti Day Spaghetti Dinner at Zeppelins 4:00PM	08
09	10	11	12	13 Pet of the Month Starts on Facebook <i>New Year's Resolution Contest Ends</i>	14	15 Hunt Heroes Foundation Scholarship Starts
16	17 Martin Luther King Jr. Day	18	19	20 HMC Nailed It Competition <i>Pet of the Month Ends</i>	21	22
23	24	25	26	27 Mobile DMV 9:30AM - 3:00PM @ Base Event Center <i>Nailed It Competition Ends</i>	28	29
30	31				Pest Control is offered every Tuesday & Thursday. Work order required for service. Same day service not guaranteed.	Bulk trash pick up is offered on the same day as your normal trash pick up. No appliances or electronics.

