

MAY '23 NEWSLETTER



HUNT COMMUNITIES UPDATE

HMC is excited to make the below investments in our communities to improve the resident experience in our communities.

- Air Force Academy (\$1.35M) Pressure reducing valve infrastructure and tree removal.
- Ft Gregg-Adams (\$33M) Whole house renovation of 270-units in the Harrison Villa neighborhood.
- Columbus (\$980K) Roof replacement in Magnolia neighborhood and window replacement on impacted seals.
- Laughlin (\$200K) Window replacement on ~30-units, tree removal, and stormwater mitigation.
- Maxwell (\$630K) Tree removal, basement mitigations, and window replacement.
- Vance & Patrick (\$3.7M) Total roof replacement on ~400-units.
- Marine Corps Base Hawaii (\$31M) Interior renovations to 433 units in the Pa Honua Phase II and IV neighborhood.

These projects are just a sample of the over twenty-five projects we have slated for 2023. If you have questions or are interested in understanding the upcoming projects in your community, please contact your Community Director, who will be happy to share what we have planned for your community.

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COMMUNITY INFORMATION

Community Advisor Board (CAB) Reps Wanted!

Residents from each neighborhood, Resident Advocate (Brett "Mac" McCracken), and members of the Scott Family Housing staff will comprise the board. The CAB meets monthly on Tuesdays to discuss various topics of interest, assist in planning community events, as well as serve as an active liaison for information between residents and Hunt Military Communities. CAB also meets quarterly with Wing Leadership. To see if representation is needed in your neighborhood, please reach out to Community Director, Andrea and/or Resident Advocate, Brett McCracken!

Andrea - 618-418-4911 Brett - 618-256-3284

MAINTENANCE BRAG BOARD

Impressed by the service you've received? Did a member of Scott Family Housing go above and beyond to assist you? We want to hear about it! Send your feedback to MarketingScott@HuntCompanies.com and your comment could make it on the "Brag Board"!

- "Professional, friendly attitude, and timely work from beginning to end. I know our housing is in great hands."
- "Roger quickly came to our house to fix a broken door lock. He repaired the lock in minimum time. He was very courteous and professional and explained why the lock malfunctioned."
- "Technician was friendly and very helpful."
- "Daniel is a tremendous asset to your team. Professional, timely, and amiable. Promote him at first opportunity!"
- "The technician was very helpful, and he always provides great service."

MEET OUR FRIENDLY STAFF

Andrea Huschle Community Director

Kent Feig Maintenance Director

Ariel Arnett Community Supervisor

Kelsey Willmont Maintenance Supervisor

Diana Burris Community Manager

Jody Motes Maintenance Manager

Robert Walleck COM Manager

Katelynn Moore Leasing Specialist Hailee Craycraft Leasing specialist

Alisse Whitelaw Resident Services Specialist

Mikki Loeffler Resident Services Specialist

Molly Taylor Resident Services Specialist

Summer Woodruff Resident Services Specialist

Bridget Harris Resident Services Specialist

Lisa Evans Resident Services Specialist



EMPLOYEE SPOTLIGHT

John Juenger

John Juenger is a Maintenance Tech III here at Scott Family Housing. John's weakness is Rice Crispy Treats and he likes playing video games in his free time. When asked what he loves about his job, John said "My favorite part about the job is being able to help residents."

FUN STATS

What Was Housing Up To?

We LOVED seeing the comments provided with your SatisFacts Survey! See what Scott Family Housing was up to in February

Families that call SFH "Home": 1545 New Move-Ins Welcomed: 42 Resident Leases Renewed: 70 Work Orders Completed: 1,285 SatisFacts Surveys Received: 153 Average SatisFacts Score: 4.93/5

CONTACT INFORMATION

Office Hours: 8 AM – 5 PM Office Number: 618-418-4911 Email: Scott@HuntCompanies.com Facebook: ScottFamilyHousing Website: ScottFamilyHousing.com



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IMPORTANT EVENTS

Scott Family Housing Vendor Fair *Patriot's Landing Clubhouse*

May 12th, 2023 | 1:00 PM - 7:00 PM

Support your neighbors and stop by for Scott Family Housing's first ever vendor fair! Vendors ranging from Artists and crafters to independent consultants, and everything in between will be there to showcase their products! This vendor fair is just in time for last minute Mother's Day gifts! <u>Registered Vendors are Offering</u>:

Scentsy – Jewelry - Homemade Candles/Wax Melts/Soaps – Skincare -Beauty Products - Wooden Utensils/Bowls/Trays/Décor - Photography and Canvas Prints – Wreaths - Keychains & Bows

Charcoal Drawings – Woodwork Items – Porch Signs/Planters/Tumblers

Mother's Day Raffle

May 1st-11th, 2023

Calling All Moms! (Dog moms too!) We want to show our appreciation for all of the amazing mothers in our community! We will be raffling off some awesome prizes to thank our moms for all they do.

How it Works:

- Private message us your name and address on Facebook by 4:00 PM on May 11th.
- Once we receive your message, we will send you a raffle number.
- We will draw random numbers and announce the winners on Facebook on May 12th.
- 1 winner will be selected to win a Mother's Day gift bag!

You can enter the drawing by sending a message to the Scott Family Housing Facebook page at <u>Facebook.com/ScottFamilyHousing</u> *For current residents.



Trash/Recycle

Review the attached Waste Management schedule for your neighborhood's pick-up days.

Bulk Trash Pick-Up

Bulk trash is offered on the same day as normal trash pick-up. Appliances and electronics are not approved items for bulk pick-up and will not be removed. The Waste Management schedule is also attached.

Pest Control

Offered every Tuesday and Thursday. A work order is required for service, and same-day service is not guaranteed.

Self-Help Items

Need a replacement bulb or a new filter? Stop by your neighborhood clubhouse for self-help items! A full list of items can be found in the attached flyer.



MAY IS NATIONAL MILITARY APPRECIATION MONTH



MEMORIAL DAY - MAY 29TH



MILITARY SPOUSE APPRECIATION DAY - MAY 12TH



MOTHER'S DAY - MAY 14TH



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SAT	FRI	THU	WED	TUE	MON	SUN
00	05 Cinco de Mayo	04 Pest Control Services	03	02 Pest Control Services	01 May Day	
	Cinco de Mayo	Pest Control Services		Pest Control Services	Silver Star Service Banner Day	
Children of the Fallen Patriots Day	Military Spouse Appreciation Day Vendor Fair Patriot's Landing	1) Mother's Day Raffle Deadline Pest Control Services	10	09 Pest Control Services	08 Pet of the Month Starts Facebook	07
20 Armed Forces Day	19	18 Pest Control Services	17 Yard of the Month Starts Facebook	16 Pet of the Month Ends Facebook Pest Control Services	1	14 Mother's Day
27	26	23 Pest Control Services	24	23 Yard of the Month Ends Facebook Pest Control Services	2	2]
			31	30 Pest Control Services	29 Memorial Day OFFICE CLOSED	28



