



**SCOTT**  
HUNT MILITARY COMMUNITY

**JUN '23**  
NEWSLETTER

# YARDI ENERGY SERVICES

*Transition Update*



**YES ENERGY**  
MANAGEMENT

## SUCCESSFUL TRANSITION TO YES ENERGY

- Transition to YES Energy, our new third-party utility billing company, is now complete. This change was made to enhance the efficiency and accuracy of our utility billing process while providing you with improved customer service and the convenience of managing all aspects of your home, including your utility account, via the Hunt Resident Portal.
- Over the past few months, Hunt and YES Energy have been working diligently to ensure a smooth transition. We are delighted to announce all necessary adjustments and upgrades have been made, and we are now fully operational with the new company. With their expertise and advanced technologies, we anticipate a more streamlined and reliable utility billing experience for everyone in the Community.
- Thank you for your cooperation and patience throughout this process. We understand the change can raise some questions, and we are here to support you during this transition. Should you require any assistance, please do not hesitate to contact YES Energy Customer Service 24/7 at 1-844-979-4416. We look forward to serving you better with the improved utility billing system!

618-418-4911



@ScottFamilyHousing\_



@ScottFamilyHousing



# COMMUNITY INFORMATION

## Community Advisor Board (CAB) Reps Wanted!

Residents from each neighborhood, Resident Advocate (Brett "Mac" McCracken), and members of the Scott Family Housing staff will comprise the board. The CAB meets monthly on Tuesdays to discuss various topics of interest, assist in planning community events, as well as serve as an active liaison for information between residents and Hunt Military Communities. CAB also meets quarterly with Wing Leadership. To see if representation is needed in your neighborhood, please reach out to Community Director, Andrea and/or Resident Advocate, Brett McCracken!

Andrea - 618-418-4911  
Brett - 618-256-3284

## MAINTENANCE BRAG BOARD:

Impressed by the service you've received? Did a member of Scott Family Housing go above and beyond to assist you? We want to hear about it! Send your feedback to [MarketingScott@HuntCompanies.com](mailto:MarketingScott@HuntCompanies.com) and your comment could make it on the "Brag Board"!

- Maintenance and housing were very prompt, great with following through and checking in on the status and was completed quickly and professionally once leak was identified.
- Thank you for getting this work request quick, I didn't get his name, but the guy that fixed our bathroom vent was really kind and good at his job. I am happy with his work ethics and so is my husband!
- Quick response, as usual, received call before and after service, professional and courteous. It literally took him 1 minute to resolve my issue! He pulled up at someone else's house and I asked him to look at it for me. I appreciate everything you guys do for me!

## MEET OUR FRIENDLY STAFF

### Andrea Huschle

Community Director

### Kent Feig

Maintenance Director

### Ariel Arnett

Community Supervisor

### Kelsey Willmont

Maintenance Supervisor

### Diana Burris

Community Manager

### Jody Motes

Maintenance Manager

### Robert Walleck

COM Manager

### Katelynn Moore

Leasing Specialist

### Hailee Craycraft

Leasing specialist

### Alisse Whitelaw

Resident Services Specialist

### Mikki Loeffler

Resident Services Specialist

### Molly Taylor

Resident Services Specialist

### Summer Woodruff

Resident Services Specialist

### Bridget Harris

Resident Services Specialist

### Lisa Evans

Resident Services Specialist



## EMPLOYEE SPOTLIGHT

### Kent Feigis

Kent Feigis is a Maintenance Director here at Scott Family Housing. He lives on a farm and has a cow named "Hamburger". Kent's favorite part about his job are his co-workers.

## FUN STATS

### What Was Housing Up To?

Final numbers are in! Check out what Scott Family Housing was up to in April:

**Families that call SFH "Home":** 1543

**New Move-Ins Welcomed:** 34

**Resident Leases Renewed:** 42

**Work Orders Completed:** 1735

**SatisFacts Surveys Received:** 151

**Average SatisFacts Score:** 4.75/5



NATIONAL FLAG WEEK STARTS JUNE 11TH

## IMPORTANT EVENTS

### Thursday Themed Swim

Stop by the Patriot's Landing office for a swim every Thursday in June during office hours and see what themed treat we have in store for you!

### Father's Day Raffle

We want to show our appreciation for all of the amazing dads in our community! We will be raffling off a prize to thank one lucky dad out there for all they do.

How it Works:

- Private message us your name and address on Facebook by 4PM on June 16th.
- Once we receive your message, we will send you a raffle number.
- We will draw random numbers and announce the winners on Facebook on June 19th.
- 1 winner will be selected to win a Father's Day Prize!

Enter the drawing here: [Facebook.com/ScottFamilyHousing](https://www.facebook.com/ScottFamilyHousing)

### Paint Party at Patriot's

Join 1020 Artworks on Friday, June 23rd from 5:30 PM - 7:30 PM at the Patriot's Landing Clubhouse as residents are led step by step during this resident paint party! This event has limited spaces, RSVP link will be available at a future date and will be open until spots are filled. The cost is \$30/person, but 5 lucky participants will be entered to win a \$30 gift card, making your experience FREE!

## IMPORTANT REMINDERS

### Trash/Recycle

Review the attached Waste Management schedule for your neighborhood's pick-up days.

### Bulk Trash Pick-Up

Bulk trash is offered on the same day as normal trash pick-up. Appliances and electronics are not approved items for bulk pick-up and will not be removed. The Waste Management schedule is also attached.

### Pest Control

Offered every Tuesday and Thursday. A work order is required for service, and same-day service is not guaranteed.

### Self-Help Items

Need a replacement bulb or a new filter? Stop by your neighborhood clubhouse for self-help items! A full list of items can be found in the attached flyer.

## CONTACT INFORMATION

**Office Hours:** 8 AM – 5 PM

**Office Number:** 618-418-4911

**Email:** [Scott@HuntCompanies.com](mailto:Scott@HuntCompanies.com)

**Facebook:** [ScottFamilyHousing](https://www.facebook.com/ScottFamilyHousing)

**Website:** [ScottFamilyHousing.com](https://www.ScottFamilyHousing.com)



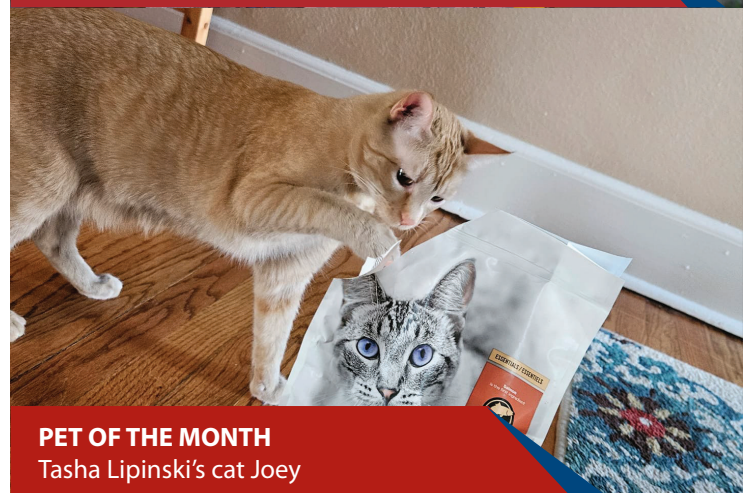
U.S. ARMY'S 248TH BIRTHDAY - JUNE 14TH



JUNE IS PRIDE MONTH



FATHER'S DAY - JUNE 18TH



PET OF THE MONTH

Tasha Lipinski's cat Joey

# 2023

# JUNE

SUN

MON

TUE

WED

THU

FRI

SAT

				<b>Pet of the Month Starts</b> 01 Facebook <b>Father's Day Raffle Starts</b> <b>Thursday Themed Swim</b> Patriot's Landing <b>Pest Control</b>	02	03
04	05	<b>D-Day</b> 06 <b>Pet of the Month Ends</b> Facebook <b>Pest Control</b>	07	<b>Thursday Themed Swim</b> 08 Patriot's Landing <b>Pest Control</b>	09	10
11	12	13	<b>U.S. Flag Day</b> 14 Army Birthday	<b>Thursday Themed Swim</b> 15 Patriot's Landing <b>Pest Control</b>	<b>Father's Day Raffle Ends</b> 16 4 PM	17
18	<b>Juneteenth</b> 19 <b>Yard of the Month Starts</b> Facebook	20	21	<b>Thursday Themed Swim</b> 22 Patriot's Landing <b>Pest Control</b>	23	24
25	26	<b>PTSD</b> 27 <b>Awareness Day</b> <b>Yard of the Month Ends</b> Facebook <b>Pest Control</b>	28	<b>Thursday Themed Swim</b> 29 Patriot's Landing <b>Pest Control</b>	30	