

NEWSLETTER



HMC Electric Vehicle Charging Program

EV CHARGERS

We are excited to announce our collaboration with TRO Energy Solutions, Inc. (TROES), to introduce a pilot program for Electric Vehicle (EV) charging in select communities. This program will provide in-home Level-2 EV charging to military housing residents, aligning with our commitment to sustainability and energy resiliency goals outlined by the Office of the Secretary of Defense.

Our pilot program will kick off at four of our military bases: Barksdale Air Force Base (Shreveport, LA), Fort Sam Houston (San Antonio, TX), Joint Base Pearl-Harbor Hickam (Honolulu, HI), and Marine Corps Base Hawaii (Kailua, HI). These locations have been selected to cater to the growing interest in Level-2 fast charging among residents in military housing communities.

This initiative aims to position HMC as one of the pioneering military housing operators in the U.S. to offer a comprehensive residential EV charging solution, demonstrating a forward-thinking approach to sustainability-focused infrastructure.

COMMUNITY ANNOUNCEMENTS

Stay Informed & Engaged

PUTTING IT INTO PROSPECTIVE

Did you know that Scott Family Housing manages a total of 1,595 homes spread throughout 6 neighborhoods? As of January 31st, a total of 1,554 of these homes were occupied. Residents and their families range from Active Service Members, Military Retirees, Reservists, and Government Employees.

Totals for December 2023 & January 2024

- New Move Ins Welcomed: 73
- Current Residents Renewed: 83
- Work Orders Completed: 2,248
- Work Order Surveys Received: 198
- Average Survey Score: 4.71 / 5
- New Move In Surveys Received: 7
- Average Survey Score: 4.57 / 5

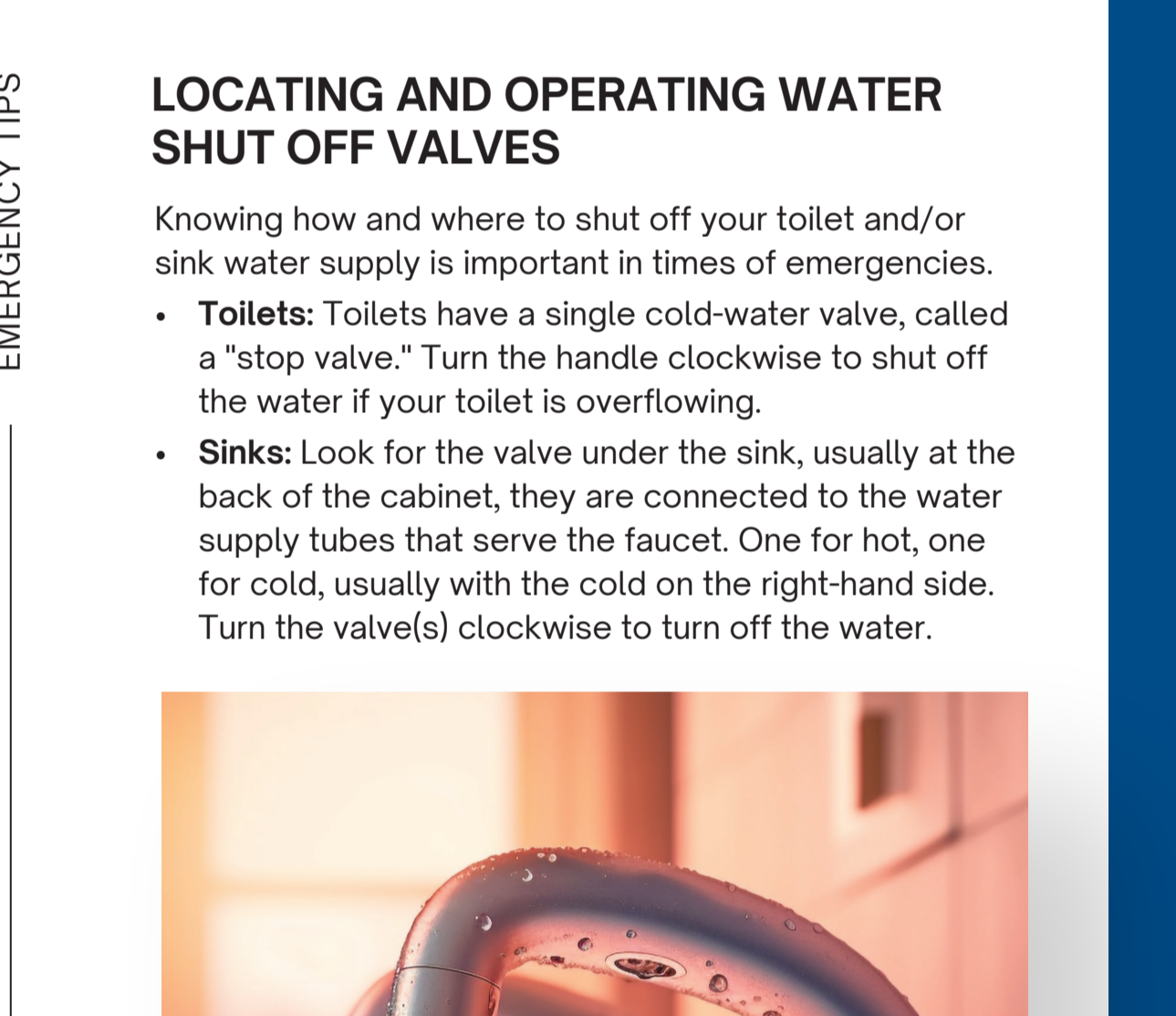
COMING SOON: TENANT SATISFACTION SURVEY!

The annual Tenant Satisfaction Surveys will launch on March 4th, 2024 for the Air Force communities. We encourage you to share your thoughts and feedback on your living experience in our community. The survey links will be sent from the Air Force (AirForceHousingSurvey@celassociates.com) to the primary email address on file. If you have any questions, please contact your local leasing office.

AIR FORCE TENANT SATISFACTION SURVEY

COMING SOON!

Survey Launch is Monday, March 4, 2024



COMMUNITY UPDATES

REMINDERS

TRASH/RECYCLE

Review the attached Waste Management schedule for your neighborhood's pick-up days.

BULK TRASH PICK-UP

Bulk trash is offered on the same day as normal trash pick-up. Appliances and electronics are not approved items for bulk pick-up and will not be removed. The Waste Management schedule is also attached. Any furniture (ie. couches, mattresses) must be wrapped in plastic, otherwise the item will not be picked up.

PEST CONTROL

Offered every Tuesday and Thursday. A work order is required for service, and same-day service is not guaranteed.

SELF-HELP ITEMS

Need a replacement bulb or a new filter? Stop by your neighborhood clubhouse for self-help items! A full list of items can be found in the attached flyer.

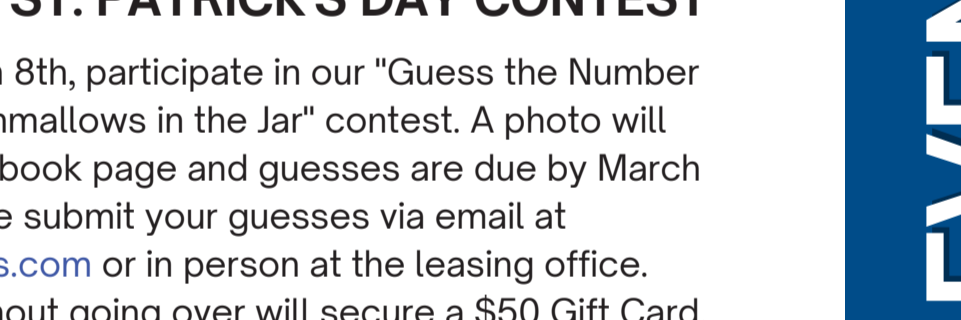
MAINTENANCE CORNER

EMERGENCY TIPS

LOCATING AND OPERATING WATER SHUT OFF VALVES

Knowing how and where to shut off your toilet and/or sink water supply is important in times of emergencies.

- **Toilets:** Toilets have a single cold-water valve, called a "stop valve." Turn the handle clockwise to shut off the water if your toilet is overflowing.
- **Sinks:** Look for the valve under the sink, usually at the back of the cabinet, they are connected to the water supply tubes that serve the faucet. One for hot, one for cold, usually with the cold on the right-hand side. Turn the valve(s) clockwise to turn off the water.



March

FEELIN' LUCKY? ST. PATRICK'S DAY CONTEST

Commencing on March 8th, participate in our "Guess the Number of Lucky Charms Marshmallows in the Jar" contest. A photo will be posted on our Facebook page and guesses are due by March 14th at 5:00 PM. Please submit your guesses via email at Scott@HuntCompanies.com or in person at the leasing office. The closest guess without going over will secure a \$50 Gift Card, and the winner will be announced on March 15th. Best of luck!

BINGO NIGHT!

Join us for Bingo on March 25th from 5:00 - 7:00 PM! We will have a variety of prizes, ranging from Stanley Cups, Ninja Blenders, Bluetooth speakers, and a basketball arcade game! Residents are welcome to bring in light snacks and non-alcoholic drinks.

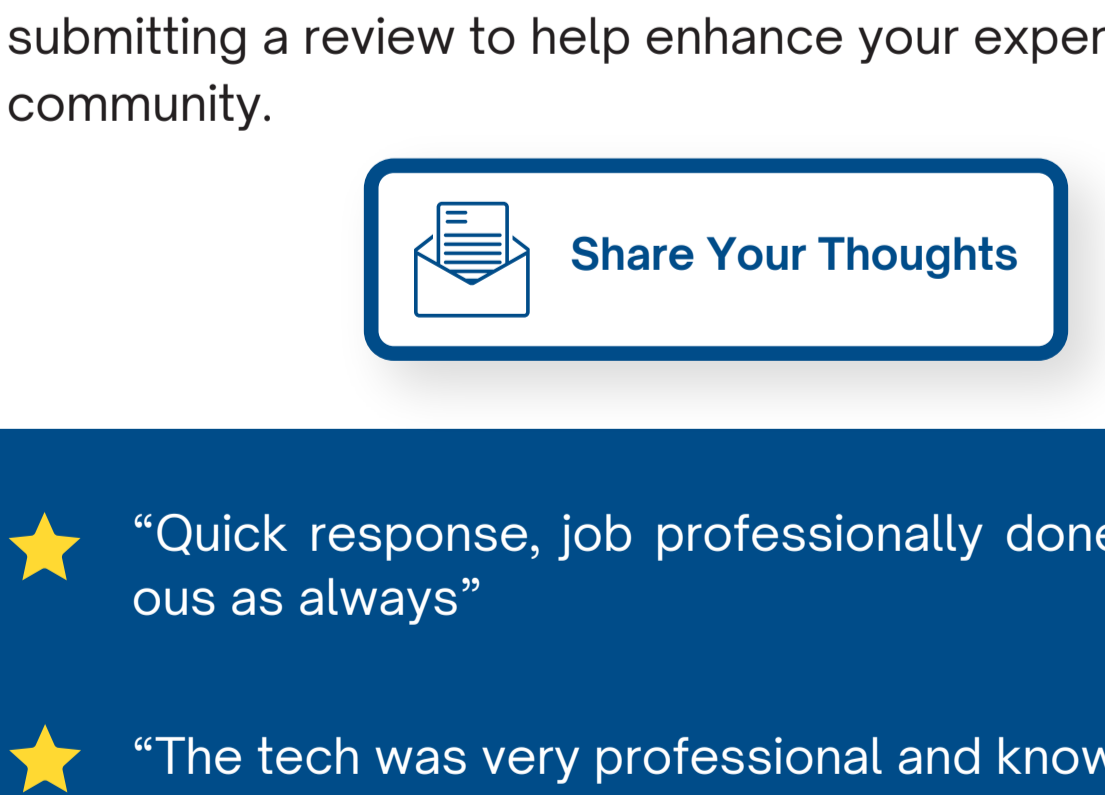
RSVP by emailing us at Scott@HuntCompanies.com no later than March 22nd.

April

BREAKFAST TO GO!

On April 12th from 7 - 8 AM stop by the Patriot's Landing Office for a grab-and-go breakfast! Staff will be handing out individually packaged donuts for residents and families to enjoy on the go. Hurry while supplies last!

*Limit one donut per family occupant. While supplies last.



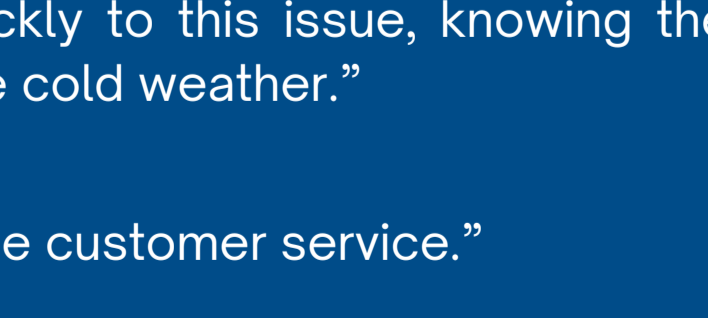
*Refer to our social media accounts for changes and updates in events.

COMMUNITY EVENTS

Service SPOTLIGHT



We are proud to highlight the commitment our team has to serving our residents. Share your unique perspective by submitting a review to help enhance your experience in our community.



- ★ "Quick response, job professionally done and courteous as always"
- ★ "The tech was very professional and knowledgeable."
- ★ "Fast and professional service like always!"
- ★ "I appreciate the ability of the maintenance staff to react quickly to this issue, knowing the high demand during the cold weather."
- ★ "Awesome customer service."
- ★ "Staff was super friendly and helpful."



[Connect With Us](#)

Monday – Friday, 8:00 AM – 5:00 PM

618-418-4911

Scott@HuntCompanies.com

[@ScottFamilyHousing](#)

ScottFamilyHousing.com

2024

MARCH

SUN	MON	TUE	WED	THU	FRI	SAT
				Women's History Month	Rent is Due Employee Appreciation Day 01	02
03	Tenant Satisfaction Surveys Starts 04	HMCF Scholarship Program End 05	06	07	International Women's Day Feelin' Lucky? St. Patrick's Day Contest Starts 08	09
Daylight Saving Time Starts 10	11	12	Canine Veterans Day 13	Feelin' Lucky? St. Patrick's Day Contest Ends 14	Feelin' Lucky? St. Patrick's Day Winner Announced Hunt Little Heroes Content Starts 15	16
17	18	First Day Of Spring 19	20	Pet of the Month Contest Starts Facebook 21	22	23
24	Medal of Honor Day Bingo Night! Patriot's Landing Clubhouse 5 - 7 PM 25	26	Pet of the Month Contest Ends Facebook 27	28	National Vietnam War Veterans Day 29	30
31						

2024

APRIL

SUN	MON	TUE	WED	THU	FRI	SAT
Month Of The Military Child	01 Rent is Due	02	03	04	05 Gold Star Spouses Day	06
07	08	09	10	11	12 Breakfast to Go! Patriot's Landing Clubhouse 7 - 8 AM	13
14	15 Purple Up! Day	16	17	18 Tenant Satisfaction Surveys Ends	19	20
21	22 Earth Day	23	24	25	26	27
28	29	30 Hunt Little Heroes Campaign Ends				