

# COMMUNITY DIRECTOR UPDATE

**JULY 1, 2024**



## COMMUNITY NEWS & UPDATES

Another successful resident event is in the books! Last week's Mommy/Daddy & Me Paint Party was even better than expected and so much fun! Michelle with BrushstrokesWithBo came to the Patriot's Landing office and lead the group of 20 through a Mommy/Daddy & Me themed painting. She took her time to explain each step in great detail, gave pro tips/suggestions, and even played 'Simon Says' with the kids while everyone else finished up. Thank you to everyone in the group for a great event! We can't wait to see you at the next one!

## MAINTENANCE: VENTS/DUCTS

Vents and ducts draw in and redistribute conditioned air throughout the home. The goal of the system is to draw some air from all conditioned spaces to keep a consistent circulation throughout the home. There are 2 types of vents: supply and return vents.

- Systems are designed to supply as much air as they draw in. Any blockage of a supply or return by a piece of furniture may cause failure of the HVAC system.
- Closing doors blocks the ability of systems to draw air from a space and may create stale areas or over/under conditioned spaces.
- Some air can be dampened in rooms that require less air demand, but must never be fully closed. This can cause a build up of condensation.

## PUTTING THINGS INTO PERSPECTIVE

Did you know that Scott Family Housing manages a total of 1,595 homes spread throughout 6 neighborhoods? As of 31 May a total of 1,528 of these home were occupied. This means the team provides support to over 3,700 individuals who call Scott Family Housing "home"! Residents and their families range from Active Service Members, Military Retirees, Reservists, and Government Employees.

Totals for May 2024:

- New Move Ins Welcomed: 46
- Current Residents Who Renewed: 76
- Work Orders Completed: 1,273
- Work Order Surveys Received: 124
- Average Survey Score: 4.82 / 5
- New Move In Surveys Received: 15
- Average Survey Score: 4.43 / 5



## RESIDENT FEEDBACK - MAINTENANCE SURVEY

*Summer was fabulous scheduling my many work orders. And even though they were non emergent, they were resolved quickly! And Jeff was prompt, courteous, and amazing. He fixed everything so quickly! As always, we are very satisfied with Hunt and their Maintenance Department.*

*Tech did an outstanding job. He quickly identified the problem and resolved it professionally and expeditiously. In short he was great!*

*Roger was great and very professional. He addressed the issue and kept us up to date when the parts arrived.*

*Devon did an awesome job, even helped coordinate follow on maintenance.*

*The maintenance team was very thorough and resolved the issue quickly and professionally.*

## UPCOMING COMMUNITY EVENT

**Event:** Scott Family Housing Scavenger Hunt

**Date:** July 18, 2024

**Location:** Patriot's Landing

Grab your family and friends and get ready for an afternoon of adventure! Stop by the Patriot's Landing office to pick up the Scavenger Hunt rules and a list of items to track down! The participant who gets the most points by the deadline will be entered to win 4 tickets to the St. Louis City Museum! Scavenger Hunt begins as early as 12PM. Turn in your findings no later than 4PM sharp!



## UPCOMING LOCAL EVENTS

**Event:** Wildfire Concert at the Creek Summer Series

**Date:** July 12, 2024

**Location:** Cardinal Creek Golf Course - Scott AFB

Get ready to groove this summer with the sizzling Concerts at the Creek Summer Series! Join us July 12th for an awesome night filled with live music, good vibes, and endless memories. Don't miss this free summer event at Cardinal Creek Golf Course.



Not only are they serving up hot tunes, but they have delicious bites and refreshing drinks available for purchase. Open to the entire base community. Seating is limited, please bring chairs and/or blankets. Concerts begin at 5:00 pm. For more details, call (618) 256-2385.

**Event:** Crafty with Kari

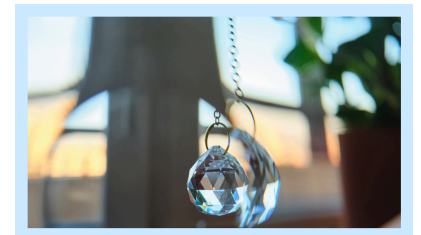
**Date:** July 18, 2024

**Location:** Scott Event Center

*Attention Pinterest enthusiasts & DIY'ers! It's time to get crafty at the Scott Event Center's upcoming event - R4R Crafty with Kari on July 18! Create your own Suncatcher Windchime! Class includes supplies, and a beverage. Open to ages 16+.*

*Class Begins 6:00 pm. Cost \$30 - take advantage of the R4R program savings (\$40 value). Register by July 17. Limited to 25 participants.*

*Base access required. Call Scott Event Center (618) 744-1333 (M-F, 9am-4pm)*



## TRASH & RECYCLING SCHEDULE

**EW - Even Week Recycling Pick-Up**

**OW - Odd Week Recycling Pick-Up**

Patriot's Landing	Trash	Recycling
4400's Gates, Hancock		
4600's		
4800's & Knox		
4500's & 4700's		

Georgian	Trash	Recycling
All of Georgian		

Colonial	Trash	Recycling
All of Colonial		

Shiloh East	Trash	Recycling
All of Shiloh East		

Shiloh West	Trash	Recycling
All of Shiloh West		

Lincoln's Landing	Trash	Recycling
Boeing, Globemaster, Jayhawk, Shadow, Thunderbolt (4405 & Up), Tweet, Texan, Phoenix		
Kirtland, Sentry, Nighthawk, Dyess, Earhart, Huey, MacDill, Raptor, Thunderbolt (4393 & Down), Hercules		

## Leasing Office Contact Information



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

**Community Director**



**Director of Operations**

