

COMMUNITY DIRECTOR UPDATE

SEPTEMBER 1, 2024



PUTTING THINGS INTO PERSPECTIVE

Did you know that Scott Family Housing manages a total of 1,595 homes spread throughout 6 neighborhoods? As of JULY 31, 2024 a total of 1,513 of these homes were occupied with families - that's a lot of individuals who call Scott Family Housing "home"! Residents and their families range from Active Service Members, Military Retirees, Reservists, and Government Employees.

Totals for JULY 2024:

- New Move Ins Welcomed: 78
- Current Residents Who Renewed: 58
- Work Orders Completed: 1,331
- Work Order Surveys Received: 127
- Average Survey Score: 4.61 / 5
- New Move In Surveys Received: 13
- Average Survey Score: 4.58 / 5

RESIDENT SIDEWALK CHALK CONTEST

Thank you to all who stopped by to participate in our first Sidewalk Chalk Event at the Patriot's Landing Community Center. To say the art displayed was impressive would be an understatement! The team had the daunting task of trying to choose any overall favorite and it was a hard decision! Check out all of the amazing artwork!

UPCOMING COMMUNITY EVENT

Event: Fall Paint Party

Date: September 25, 2024

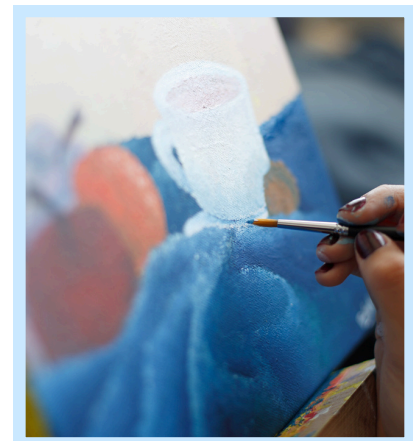
Location: Patriot's Landing Clubhouse

Our first paint party in June was a hit! Don't miss out on our fall inspired session on 25 Sept at 4:30pm! Brushstroke with Bo will guide you step-by-step as you paint a door hanger that's perfect for the fall season!

The painting event will be for adults only, but a "Kids Corner" will be set up with art supplies if you would like to bring kiddos along! Please just be sure to note how many kids will be coming when you sign up. Attendance prizes are up for grabs! Feel free to bring your own refreshments!

The cost per wooden door hanger is \$40. To reserve your spot please pay Michelle with Brushstrokes with Bo via Venmo @Michelle-Davis-712 - when making your payment please be sure to note "Scott AFB Event - 9/25"

Once you've reserved your spot, payment is non-refundable. You will instead receive a kit if you already paid and are unable to attend



RESIDENT FEEDBACK - MOVE IN SURVEY

"Very thankful for the tech's experience and kindness"

"Rick was efficient, polite, and super helpful. He provided tips/tricks about various household appliances, not just our broken dishwasher. He also fixed our back door (which we had not yet placed a work order for). I would give him a 6/5 rating if I could."

"Outstanding work and professionalism, and courtesy by technician!"

"The maintenance guy was amazing and very professional"

"Quick response time and friendly service!"

"I was impressed by how professional and courteous. Thank you."

"The maintenance staff is always amazing! So courteous and friendly, also informative! Appreciate them a lot!"

"Jeff was awesome walking through the entire issue. Identifying easily the cause and fix"

UPCOMING LOCAL EVENTS



FSS FALL FESTIVAL

Date: September 13, 2024

Location: Bldg 1650 Parking Lot (M&FRC, Education Ctr, ITT Building)

The 375th Force Support Squadron's Fall Festival is Friday, September 13 at Bldg 1650 Parking Lot (M&FRC, Education Ctr, ITT building). Enjoy FREE food, carnival rides & games, inflatables, pony rides, petting zoo, AND a live concert from Proud Larry Band!

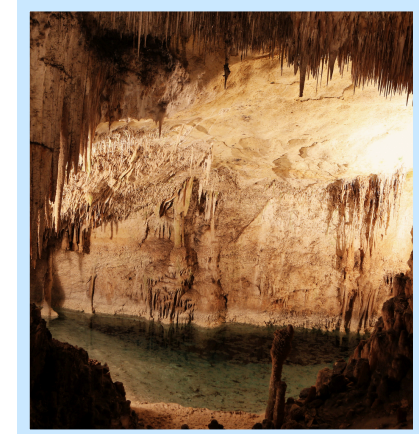
This event is open to all...active duty, civilians, retirees, contractors and family members. Don't miss out on the biggest base event of the year!

MISSOURI CAVES TOUR W/ OUTDOOR RECAL

Date: September 21, 2024

Location: Onondaga Cave State Park

Join Outdoor Recreation for an unforgettable adventure in the "Cave State" of Missouri! Explore the breathtaking Onondaga Cave State Park with guided tours of the Onondaga Cave, a National Natural Landmark, and Cathedral Cave. This excursion includes up to 3 miles of walking, including scenic trails leading to the caves. The event runs from 9:00 am to 5:00 pm, with a cost of \$90 or a special RecOn rate of \$20. Open to ages 10 and up, with a maximum of two youth per adult. Register by September 18 to secure your spot! Call (618) 256-2067 for more information.



TRASH & RECYCLING SCHEDULE

EW - Even Week Recycling Pick-Up

OW - Odd Week Recycling Pick-Up

Patriot's Landing	Trash	Recycling
4400's Gates, Hancock	Tuesdays	OW Tuesdays
4600's	Tuesdays	EW Tuesdays
4800's & Knox	Fridays	EW Fridays
4500's & 4700's	Fridays	OW Fridays

Georgian	Trash	Recycling
All of Georgian	Thursdays	EW Thursdays

Colonial	Trash	Recycling
All of Colonial	Mondays	EW Mondays

Shiloh East	Trash	Recycling
All of Shiloh East	Mondays	EW Mondays

Shiloh West	Trash	Recycling
All of Shiloh West	Mondays	OW Mondays

Lincoln's Landing	Trash	Recycling
Boeing, Globemaster, Jayhawk, Shadow, Thunderbolt (4405 & Up), Tweet, Texan, Phoenix	Thursdays	EW Thursdays
Kirtland, Sentry, Nighthawk, Dyess, Earhart, Huey, MacDill, Raptor, Thunderbolt (4393 & Down), Hercules	Thursdays	OW Thursdays

IMPORTANT REMINDERS

- Submitting Your Notice to Vacate: A 30 Day Notice of Intent to Vacate is required for all Scott Family Housing Residents. Orders are NOT required when submitting notice. Reach out to your RSS for more info!
- Trash/Recycle: Please review the provided Waste Management schedule for your neighborhood's pick up days.
- Bulk Trash Pick-Up: Bulk trash is offered on the same day as normal trash pick-up. Appliances and electronics are not approved items for bulk pick-up and will not be removed. The Waste Management schedule is also attached. Any cloth furniture (ie. couches, mattresses) must be wrapped in plastic, otherwise the item will not be picked up.
- Pest Control: Offered every Tuesday and Thursday. A work order is required for service, and same-day service is not guaranteed.
- Self-Help Items: Need a replacement bulb or a new filter? Stop by your neighborhood clubhouse for self-help items! A full list of items can be found in the attached flyer.

Leasing Office Contact Information

- 📞 618-418-4911
- ✉ scottleasing@huntcompanies.com
- 🌐 www.scottfamilyhousing.com



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
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