

COMMUNITY DIRECTOR UPDATE NOVEMBER 1, 2025



COMMUNITY UPDATES

We value your feedback!

All comments from the Annual Tenant Satisfaction Surveys are reviewed and taken into consideration when planning upcoming projects and improvements. This year, Scott Family Housing was able to resurface 7 tennis courts throughout the community – converting 3 of them to Pickleball Courts!



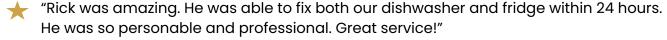
Scott Family Housing proudly manages **1,595 homes** across six neighborhoods, with **1,518 homes occupied** as of September 30th. A vibrant community of families, including Active Service Members, Military Retirees, Reservists, and Government Employees, call Scott Family Housing "home."

Totals for September 2025:

- New Move-Ins Welcomed: 40
- Work Order Surveys Received: 98
- New Move-In Surveys Received: 9
- Work Orders Completed: 1,106
- Current Residents Who Renewed: 73
- Avg. Survey Score: 4.85/5
- Avg. Survey Score: 4.38/5

SURVEY HIGHLIGHTS

See what Scott Family Housing's residents had to say following their work orders!



"Requesting for maintenance was easy compared to a few other bases. One of the best housing communities so far. Thank you for your service."

"John was quick and helpful regarding our garage door issue. Even though it was something small which could have been handled over the phone, he was very polite and reassuring."

Office Contact Information

- (618) 418-4911
- ScottLeasing@HuntCompanies.com
- ScottFamilyHousing.com

COMMUNITY UPDATES

SELF-HELP CENTER

Need a replacement bulb or a new filter? Stop by the Patriots Landing Clubhouse for Self-Help items!

- Batteries: For thermostats, garage door openers, smoke & CO detectors.
- Light bulbs: We have every type of light bulb that may be needed for your home's fixtures.
- Air filters: For neighborhoods with access to your closet.
- Mouse traps Door stops Light switch & outlet covers Touch-up paint Grass seed

TRASH AND RECYCLING SCHEDULE

We're committed to keeping our community clean, green, and running smoothly. To help us all do our part, here's a quick overview of our trash and recycling services:

- **Recycling Services:** Accepted items include paper, cardboard, plastic containers, glass bottles, and metal cans. Please rinse items and avoid placing plastic bags or non-recyclables in the bin.
- **Trash Collection:** Containers may be put out for pick-up after 6:00 PM the evening before collection and must be removed by 6:00 PM the following day.

EW - Even Week Recycling Pick-Up • OW - Odd Week Recycling Pick-Up

Patriot's Landing	Trash	Recycling	Shiloh East	Trash	Recycling
4400's Gates, Hancock	Tuesdays	OW Tuesdays	All of Shiloh East	Mondays	EW Mondays
4600's	Tuesdays	EW Tuesdays	Shiloh West	Trash	Recycling
4800's & Knox	Fridays	EW Fridays	All of Shiloh West	Mondays	OW Mondays
4500's & 4700's	Fridays	OW Fridays			
			Lincoln's Landing	Trash	Recycling
Georgian	Trash	Recycling	Boeing, Globemaster,	Thursdays	EW Thursdays
All of Georgian	Thursdays	EW Thursdays	Jayhawk, Shadow, Thunderbolt (4405 &		
			Up), Tweet, Texan,		
Colonial	Trash	Recycling	Phoenix		
All of Colonial	Mondays	EW Mondays	Kirtland, Sentry, Nighthawk, Dyess,		
			Earhart, Huey, MacDill, Raptor, Thunderbolt (4393 & Down), Hercules	Thursdays	OW Thursdays

COMMUNITY EVENTS

MAINTENANCE TIPS

As a resident, your role in maintaining the neighborhood's appearance is essential:

- Yard Care: Maintain flower beds, tree rings, fence lines, and mow back fenced-in yards.
- Pet Etiquette: Clean up after pets, keep them leashed, and never leave them unattended outdoors.
- Vehicles: Trailers, boats, and campers are allowed 24 hours before and after use.
- Flags & Signs: Only U.S. flags and those approved per DoD guidelines are permitted.
- Outdoor Items: Store outdoor items and toys when not in use; pools must be emptied after each use.

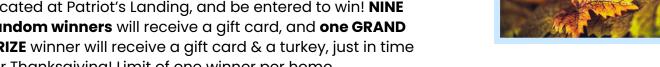
UPCOMING COMMUNITY EVENTS

WHAT ARE YOU THANKFUL FOR?

Date: Saturday, November 1st - Friday, November 21st

Location: Patriots Landing Clubhouse

Tell us what you're thankful for, pin it to the bulletin board located at Patriot's Landing, and be entered to win! NINE random winners will receive a gift card, and one GRAND PRIZE winner will receive a gift card & a turkey, just in time for Thanksgiving! Limit of one winner per home.



CRAFTY WITH KARI

Date: Thursday, November 13th

Time: Starts at 6:00 PM

Location: Scott Event Center

Restrictions: Limited to those with base access

Attention, Pinterest enthusiasts & DIY'ers! Create your own citrus towels! Class includes supplies to make two towels and

a non-alcoholic beverage.



Date: Friday, November 21st Time: 1:00 PM - 7:00 PM

Location: Lincoln's Landing Clubhouse

Kick off the holiday season with local treasures! Whether you're shopping for the holidays or just browsing, this is your chance to

support small businesses and find something special.







If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director Andrea Huschle

Andrea.Huschle@HuntCompanies.com

Director of Operations Brent Norvik

Brent.Norvik@HuntCompanies.com





		2025
NOVEMBER		

SUN	MON	TUE	WED	THU	FRI	SAT
						First Day What are you Thankful For
Daylight Saving Time Ends	03	04	05	06	07	08
09	Marine Corps Birthday	Veterans Day OFFICE CLOSED	12	Crafty with Kari	14	15
16	•	18	19	20	Last Day What are you Thankful For Vendor Fair	22
23	24	25	26	Thanksgiving OFFICE CLOSED	28	29
30						

