

COMMUNITY DIRECTOR UPDATE DECEMBER 1, 2025

COMMUNITY UPDATES

Winter Weather Tips

Please notify our Community Management Team in case of any cold-weather-related maintenance emergencies.

- **Disconnect garden hoses from the outside water spigot:** The water inside the hose can rapidly freeze when the temperature drops below 32 degrees. Burst outside spigots is a potentially expensive problem that is relatively easy to avoid.
- **Never turn your heat off:** Please keep your thermostat set to 65 degrees or higher. Especially if you are planning to be away from home for more than 24 hours.
- **Submit a Notice of Absence:** Reach out to your neighborhood RSS when you will be away from home for several days at a time.
- **Dripping faucets prevent freeze:** Open faucets to allow both the cold and hot water to drip. This allows for the water to have a constant flow and assists with preventing pipes from freezing.
Please DO NOT drip exterior faucets and/or spigots.
- **Open cabinet doors where plumbing is located:** Open your kitchen and bathroom cabinet doors to allow warm air to circulate around the plumbing.
- **Patriots Landing Only. Patriots Landing residents should open their front coat closet to allow heat to reach the main water line.*





Scott Family Housing proudly manages **1,595 homes** across six neighborhoods, with **1,518 homes occupied** as of September 30th. A vibrant community of families, including Active Service Members, Military Retirees, Reservists, and Government Employees, call Scott Family Housing “home.”

Totals for October 2025:

- | | |
|------------------------------------------|--------------------------------------------|
| • New Move-Ins Welcomed: 58 | • Current Residents Who Renewed: 62 |
| • Work Order Surveys Received: 92 | • Avg. Survey Score: 4.85/5 |
| • New Move-In Surveys Received: 9 | • Avg. Survey Score: 4.47/5 |
| • Work Orders Completed: 1,033 | |

Office Contact Information

-  (618) 418-4911
-  ScottLeasing@HuntCompanies.com
-  ScottFamilyHousing.com

COMMUNITY UPDATES

MAINTENANCE TIPS

As a resident, your role in maintaining the neighborhood's appearance is essential:

- **Yard Care:** Maintain flower beds, tree rings, fence lines, and mow back fenced-in yards.
- **Pet Etiquette:** Clean up after pets, keep them leashed, and never leave them unattended outdoors.
- **Vehicles:** Trailers, boats, and campers are allowed 24 hours before and after use.
- **Flags & Signs:** Only U.S. flags and those approved per DoD guidelines are permitted.
- **Outdoor Items:** Store outdoor items and toys when not in use; pools must be emptied after each use.

TRASH AND RECYCLING SCHEDULE

We're committed to keeping our community clean, green, and running smoothly.

To help us all do our part, here's a quick overview of our trash and recycling services:

- **Recycling Services:** Accepted items include paper, cardboard, plastic containers, glass bottles, and metal cans. Please rinse items and avoid placing plastic bags or non-recyclables in the bin.
- **Trash Collection:** Containers may be put out for pick-up after 6:00 PM the evening before collection and must be removed by 6:00 PM the following day.

EW - Even Week Recycling Pick-Up ♦ OW - Odd Week Recycling Pick-Up

Patriot's Landing	Trash	Recycling	Shiloh East	Trash	Recycling
4400's Gates, Hancock	Tuesdays	OW Tuesdays	All of Shiloh East	Mondays	EW Mondays
4600's	Tuesdays	EW Tuesdays			
4800's & Knox	Fridays	EW Fridays	Shiloh West	Trash	Recycling
4500's & 4700's	Fridays	OW Fridays	All of Shiloh West	Mondays	OW Mondays
Georgian	Trash	Recycling	Lincoln's Landing	Trash	Recycling
All of Georgian	Thursdays	EW Thursdays	Boeing, Globemaster, Jayhawk, Shadow, Thunderbolt (4405 & Up), Tweet, Texan, Phoenix	Thursdays	EW Thursdays
Colonial	Trash	Recycling	Kirtland, Sentry, Nighthawk, Dyess, Earhart, Huey, MacDill, Raptor, Thunderbolt (4393 & Down), Hercules	Thursdays	OW Thursdays
All of Colonial	Mondays	EW Mondays			

SURVEY HIGHLIGHTS

See what Scott Family Housing's residents had to say following their work orders!

- ★ "Rick and Frank came over to take a look at a problem with our washer drainage system. After some troubleshooting, they quickly took care of the blockage and double-checked their work. Rick even followed up with us afterwards to make sure we still weren't having issues. Good quality of work, done in a snap, and both gentlemen were great to work with."

UPCOMING BASE EVENTS

DIY PAINT NIGHT

Date: Thursday, December 11th

Location: Scott AFB Event Center

Register by: Wednesday, December 10th

Whether you're a beginner or a seasoned artist, you'll be guided step-by-step to create your own adorable Reindeer masterpiece.



SCOTT AFB KIDS DRAWING CONTEST

Date: Friday, December 19th

Time: 9:00 AM - 2:00 PM

Location: Scott Event Center

Restrictions: Residents, ages 16 and under

Color a picture or create your own masterpiece. All artwork will be judged by our staff, and the overall favorite will win one of several exciting prizes!



ROCKIN' NEW YEAR'S EVE EXTREME COSMIC BOWL!

Date: Wednesday, December 31st

Time: Multiple time slots available

Location: Stars and Strikes Bowling Center

Restrictions: Open to those with base access

We're turning down the lights, cranking up the music, and bringing you glowing lanes, great food, and awesome prizes.



If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Andrea Huschle

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Director of Operations
Brent Norvik

✉ Brent.Norvik@HuntCompanies.com

2025

DECEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
	01	02 #GivingTuesday	03	04	05	06
07 National Pearl Harbor Remembrance Day	08	09	10	11 DIY Paint Night	12	13 National Guard Birthday Wreaths Across America
14	15	16	17	18	19 Scott AFB Kids Drawing Contest	20 Space Force Birthday
21	22	23	24	25 OFFICE CLOSED	26	27
28	29	30	31 Rockin' New Year's Eve Cosmic Bowl New Year's Eve			