

# COMMUNITY DIRECTOR UPDATE

## FEBRUARY 1, 2026



### **COMMUNITY UPDATES**

Did you know that Scott Family Housing manages 1,595 homes across 6 neighborhoods? As of December 31st, a total of 1,544 of these homes were occupied - that's a lot of families who call Scott Family Housing "home"! **Check out the total numbers for 2025!**

- New Move-Ins Welcomed: **581**
- Current Residents Who Renewed: **679**
- Work Orders Completed: **13,176**
- Work Order Surveys Received: **1,212** / Average Survey Score: **4.77 / 5**
- New Move In Surveys Received: **110** / Average Survey Score: **4.61 / 5**

### **See what Scott Family Housing's residents had to say following their work orders!**

- Rick was the best during our stay here at Scott!!! He was always very attentive and dedicated to the problem and us as a family. Loved having him around! Thank you, Team Scott and Rick!!!
- Patrick continues to do exceptional work! We are grateful for his expertise and his obvious concern to ensure we are taken care of -- both by communicating extremely well (providing updates) and always making sure the issue is addressed. We are thankful!
- The maintenance worker, Jon, was so kind and helpful. He came out on a holiday and helped us out tremendously, all while having a great attitude. We truly appreciate him.

### **MAINTENANCE TIPS**

#### **Fall in LOVE with these easy tips to help maintain your home!**

- HVAC filters should be changed every 1-3 months. This can improve indoor air quality, reduce energy bills, extend the system's lifespan, and prevent failures. Don't forget to write the date on the side of your filter to help you keep track of changes. The housing office offers filters for resident pick up.
- Freshen up interior walls by spot painting – touch-up paint is available at the housing office!
- Report ALL Leaks to Housing – unreported leaks, even drips, can cause preventable damage to the home and/or personal belongings. Always call the office for assistance to ensure prompt assistance!



### **Office Contact Information**

-  (618) 418-4911
-  ScottLeasing@HuntCompanies.com
-  ScottFamilyHousing.com

# UPCOMING EVENTS

## UPCOMING COMMUNITY EVENT

### SHOW US YOUR SWEETHEART

**Date:** February 1 - February 9

**Location:** Scott@HuntCompanies.com

Submit a photo and a short summary of how you and your sweetheart came to be! All photos and stories will be displayed at the clubhouse. The full Scott Family Housing team will vote for their overall favorites - winners will receive a gift card to Andrea's Steakhouse! Send your entries to Scott@HuntCompanies.com by close of business on the 9th!



## UPCOMING LOCAL EVENTS

### VALENTINE'S BOWLING

**Date:** February 14

**Time:** 1:00 PM - 3:00 PM

**Location:** Stars & Strikes Bowling Center

Celebrate love with strikes and spares at the Stars and Strikes Bowling Centers Be My Valentine Bowling event on Feb. 14. Bring your loved ones for a day of fun, laughter, and friendly competition. Enjoy 2 hours of Unlimited Bowling (with shoe rental), one large pizza, and chocolate candies to share. Plus chances to win door prizes.

### DISNEY ON ICE PRESENTS MICKEY'S SEARCH PARTY

**Date:** February 5 - February 7

**Time:** 5:00 PM - 7:00 PM

**Location:** Enterprise Center, St. Louis

Explore the colorful spirit realm of Coco with Miguel, brave the ocean with Moana, marvel at Belle's enchanted chandelier, and sing with Elsa. Watch Stitch crash the action with mischievous surprises. Featuring spectacular ice skating, daring aerial stunts, and memorable moments from Aladdin, Toy Story, and The Little Mermaid, this all-out celebration delivers nonstop music, mischief, and memories.

#### EW - Even Week Recycling Pick-Up

Patriot's Landing	Trash	Recycling
4400's, Gates, Hancock	Tuesdays	OW Tuesdays
4600's	Tuesdays	EW Tuesdays
4800's & Knox	Fridays	EW Fridays
4500's & 4700's	Fridays	OW Fridays

#### Georgian

Georgian	Trash	Recycling
All of Georgian	Thursdays	EW Thursdays

#### Colonial

Colonial	Trash	Recycling
All of Colonial	Mondays	EW Mondays

 = Expect service to be delayed by one day due to observed holiday

#### OW - Odd Week Recycling Pick-Up

Shiloh East	Trash	Recycling
All of Shiloh East	Mondays	EW Mondays
Shiloh West	Trash	Recycling
All of Shiloh West	Mondays	OW Mondays

#### Lincoln's Landing

Lincoln's Landing	Trash	Recycling
Boeing, Globemaster, Jayhawk, Shadow, Thunderbolt ( 4405 & Up ), Tweet, Texan, Phoenix	Thursdays	EW Thursdays
Kirtland, Sentry, Nighthawk, Dyess, Earhart, Huey, MacDill, Raptor, Thunderbolt ( 4393 & Down ), Hercules	Thursdays	OW Thursdays

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

**Community Director**  
**Andrea Huschle**

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**Director of Operations**  
**Brent Norvik**

 [Brent.Norvik@HuntCompanies.com](mailto:Brent.Norvik@HuntCompanies.com)

# FEBRUARY

SUN	MON	TUE	WED	THU	FRI	SAT
01	02 Groundhog Day	03	04 USO Birthday	05 Disney on Ice	06 Disney on Ice	07 Disney on Ice
08 The Big Game	09	10	11	12 Show us your Sweetheart	13	14 Valentine's Bowling
15	16 Presidents' Day	17	18	19	20	21
22	23	24	25	26	27	28