

COMMUNITY DIRECTOR UPDATE

MARCH 1, 2026

COMMUNITY UPDATES

Did you know that Scott Family Housing manages a total of 1,595 homes spread throughout 6 neighborhoods? As of **January 31st**, a total of **1,533** of these homes were occupied – that's a lot of families who call Scott Family Housing "home"!

- New Move Ins Welcomed: **26**
- Current Residents Who Renewed: **50**
- Work Orders Completed: **1,023**
- Work Order Surveys Received: **87** / Average Survey Score: **4.88 / 5**

See what Scott Family Housing's residents had to say following their work orders!

- Frank was AMAZING! He came in, assessed the problem and fixed it with ease. I was frustrated worrying about my perishable items and he helped me move them outside where they were able to stay frozen & cold until the refrigerator unit was repaired. Thank you guys so much for providing us with the best housing support!
- Ricky fixed our door! He was so helpful and awesome! We just moved on base and was so helpful; we really appreciate his positive attitude!
- Angie was great! She communicated so good and ensured that I was informed through the entire process of my maintenance request being completed. Thank you for shaping great staff!

Understanding The Notice to Vacate Process

Anticipating an upcoming PCS or looking to purchase a new home off base? Not sure how the move-out process works? We understand that your chapter with us will eventually end, and when that time comes, we want you to be informed, prepared, and confident in what to expect when initiating the move-out process.

- All notices must be submitted in writing. Verbal notices are not accepted.
- If you're active duty and anticipate orders, please know that orders are NOT required to submit notice, but will be required no later than your final inspection appointment.
- Scott Family Housing requires a minimum of 30 days' notice from residents prior to vacating. Notices can be accepted up to 90 days in advance.
- By fulfilling your required 30-day notice, you avoid paying rent for days that you're not actually residing in the home.
- When picking a move-out date, you should choose the latest possible date you could be in the home. Your final inspection may be moved to an earlier date if needed, but because we pre-lease your home once you submit notice, it may not be possible for you to retain the home past your initial vacating date.
- Appointments are scheduled on a first come first serve basis, with end of month appointments usually being the first to fill up.

Office Contact Information

-  (618) 418-4911
-  ScottLeasing@HuntCompanies.com
-  ScottFamilyHousing.com

UPCOMING EVENTS

MAINTENANCE TIPS

Warm weather is coming! Early forecasts show higher-than-normal temperatures in the Midwest this March, so now is the perfect time to prep your home for summer heat.

Pre-Summer Check

- **Replace Air Filters:** Change filters every 3 months to keep your system running efficiently. (Need help? Submit a work order!)
- **Test Run:** On a warm day, switch your system to “cool” and listen for unusual noises or smells.
- **Clear the Outdoor Unit:** Remove debris around the condenser and gently hose it down—just remember to **disconnect the hose afterward.**
- **Check Vents:** Make sure all vents are open and not blocked.

Why Check So Early?

- Testing your system in spring helps catch issues before the real heat hits, preventing emergency calls and long wait times. A clean, well-tuned system keeps your home cooler and runs more efficiently all summer long.

UPCOMING COMMUNITY EVENTS

AFTER-SCHOOL PIZZA PARTY

Date: Friday, March 20th

Time: 12:00 PM

Location: Patriot’s Landing Clubhouse

Lunch is on us! Join Scott Family Housing at the Patriot's Landing Clubhouse for a Pizza Party! While you're here, stop by our prize table to be entered to win 1 of 4 Bikes up for grabs! While supplies last.



TRASH SCHEDULE

EW - Even Week Recycling Pick-Up | OW - Odd Week Recycling Pick-Up

Patriot's Landing	Trash	Recycling
4400's, Gates, Hancock	Tuesdays	OW Tuesdays
4600's	Tuesdays	EW Tuesdays
4800's & Knox	Fridays	EW Fridays
4500's & 4700's	Fridays	OW Fridays

Georgian	Trash	Recycling
All of Georgian	Thursdays	EW Thursdays

Colonial	Trash	Recycling
All of Colonial	Mondays	EW Mondays

Shiloh East	Trash	Recycling
All of Shiloh East	Mondays	EW Mondays

Shiloh West	Trash	Recycling
All of Shiloh West	Mondays	OW Mondays

Lincoln's Landing	Trash	Recycling
Boeing, Globemaster, Jayhawk, Shadow, Thunderbolt (4405 & Up), Tweet, Texan, Phoenix	Thursdays	EW Thursdays
Kirtland, Sentry, Nighthawk, Dyess, Earhart, Huey, MacDill, Raptor, Thunderbolt (4393 & Down), Hercules	Thursdays	OW Thursdays

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Andrea Huschle

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Director of Operations
Brent Norvik

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2026

MARCH

SUN	MON	TUE	WED	THU	FRI	SAT
01	02	03	04	05	06	07
08 Daylight Saving Time Starts	09	10	11	12	13 Canine Veterans Day	14
15	16	17	18	19	20 First Day Of Spring After-School Pizza Party	21
22	23	24	25 Medal of Honor Day	26	27	28
29 National Vietnam War Veterans Day	30	31				