

# COMMUNITY DIRECTOR UPDATE

## MAY 1, 2026



## DID YOU KNOW?

Did you know that Scott Family Housing manages 1,595 homes across 6 neighborhoods? As of **March 31st**, a total of **1,551** of these homes were occupied – that's a lot of families who call Scott Family Housing "home"!

New Move-Ins  
Welcomed: **40**

Current Residents  
Who Renewed: **68**

Work Order Surveys  
Received: **95**

Work Orders  
Completed: **1,026**

Average Survey  
Score: **4.89 / 5**

### See what Scott Family Housing's residents had to say following their work orders!

We often share wonderful feedback with our maintenance team.

"Mason is great! He is super reliable, and we know when he is assigned that it will be taken care of properly and quickly. He is so polite and friendly! We are thankful for the time and effort he puts into his calls."

## ANTICIPATING UPCOMING PCS?

### Preparing to Move Out? Here's What to Expect

Whether you're anticipating a PCS or planning to purchase a home off base, we're here to help make your move-out process smooth and stress-free. When your chapter with us comes to an end, we want you to feel informed, prepared, and confident every step of the way.



#### Important Move-Out Guidelines:

- All move-out notices **must be submitted in writing**; verbal notices cannot be accepted.
- **Active-duty residents do not need orders to submit notice**, but orders will be required by your final inspection appointment.
- Scott Family Housing requires a **minimum 30-day written notice**, which may be submitted up to 90 days in advance.
- Providing the full 30-day notice helps you **avoid paying rent for days you are not in the home**.
- When selecting your move-out date, choose the **latest possible date** you may need the home. While your final inspection can be moved earlier if necessary, extensions beyond your selected vacate date may not be possible once your home is pre-leased.
- Move-out appointments are scheduled **first-come, first-served, and end-of-month appointments fill quickly**.

## Office Contact Information



(618) 418-4911



Scott@HuntCompanies.com



ScottFamilyHousing.com

# UPCOMING EVENTS

## UPCOMING APRIL EVENTS

### BASE EVENT: CAPES & TIARAS: THE QUEEN'S WONDERLAND

**Date:** Saturday, May 16th **Time:** 5:00 PM – 7:00 PM

**Location:** Scott Event Center *\*Base Access Required*

Inspired by Alice in Wonderland, this enchanting family event features dinner, dancing, magical entertainment, and special character appearances.

**There will be NO door sales. Deadline to purchase tickets is Friday, May 8th.**



### BASE EVENT: BUBBLES BONANZA!

**Date:** Thursday, May 21st **Time:** 2:00 PM – 4:00 PM **Location:** Patriot's Landing Clubhouse

**Restrictions:** Adult supervision is required.

Join us for an afternoon of bubble fun! We'll have all the essential bubble supplies, plus water guns, refill stations, and sprinklers!

### BASE EVENT: MOBILE DMV

**Date:** Thursday, May 28th **Time:** 10:00 AM – 2:00 PM **Location:** Zeppelins at the Event Center

**Payment:** Major credit and debit cards, checks, and money orders **ONLY**. Cash is not accepted.

The Illinois Department of Motor Vehicles (DMV) Mobile Unit will be at SAFB to provide basic vehicle services for on-base customers. Anyone in need of driver's license renewals, ID cards, vehicle registration, Real ID, and road tests can use this convenient service.

**For specific questions, contact Belleville DMV at (618) 236-8750.**

## TRASH SCHEDULE

EW - Even Week Recycling Pick-Up | OW - Odd Week Recycling Pick-Up

Patriot's Landing	Trash	Recycling
4400's, Gates, Hancock	Tuesdays	OW Tuesdays
4600's	Tuesdays	EW Tuesdays
4800's & Knox	Fridays	EW Fridays
4500's & 4700's	Fridays	OW Fridays
Georgian	Trash	Recycling
All of Georgian	Thursdays	EW Thursdays
Colonial	Trash	Recycling
All of Colonial	Mondays	EW Mondays

Shiloh East	Trash	Recycling
All of Shiloh East	Mondays	EW Mondays
Shiloh West	Trash	Recycling
All of Shiloh West	Mondays	OW Mondays
Lincoln's Landing	Trash	Recycling
Boeing, Globemaster, Jayhawk, Shadow, Thunderbolt ( 4405 & Up), Tweet, Texan, Phoenix	Thursdays	EW Thursdays
Kirtland, Sentry, Nighthawk, Dyess, Earhart, Huey, MacDill, Raptor, Thunderbolt ( 4393 & Down), Hercules	Thursdays	OW Thursdays

= Expect service to be delayed by one day due to observed holiday

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

**Community Director**  
**Andrea Huschle**

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**Director of Operations**  
**Brent Norvik**

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# MAY

SUN	MON	TUE	WED	THU	FRI	SAT
					01 Silver Star Service Banner Day	02
03	04	05	06	07	08 Military Spouse Appreciation Day	09
10 Mother's Day	11	12	13 Children of the Fallen Patriots Day	14	15	16 Armed Forces Day Capes & Tiaras: The Queen's Wonderland
17	18	19	20	21 Bubbles Bonanza	22	23
24	25 Memorial Day OFFICE CLOSED	26	27	28 Mobile DMV	29	30
31						