

January 2020

Scott Family Housing Newsletter



Our President's Message



As we welcome a new year and a new decade, I want to take this opportunity to restate our commitment to our residents. Over the past year, we have been working diligently to rebuild your trust, by doing some "big things",

such as adopting the "Hunt Standard" for resident-initiated service requests and rolling out a mobile application for residents to submit and track work orders in real-time. But we have also done the "little things," in comparison – those actions that receive less attention, but can impact our residents' lives. One example is our "Hunt Heart" program. This program is designed to address the needs of our new residents, deployed spouses, recently returned spouses, those suffering a family crisis, and those who may be in need of information about or access to social services through military or civilian sources. For example, we provide extra maintenance assistance to deployed spouses when requested, such as removing a Christmas tree, mowing a lawn, or hanging a picture. While we are proud of the significant progress we have made over the past year, our work is far from done. We hope that you are already seeing the benefits of the changes we have made and we look forward to continuing to hear from you on things we can still improve.

Best,

John Ehle
President
Hunt Military Communities

Celebrating 5-Star Excellence

MSG Commander, Col Covault, and Deputy Director, Mr. Ahern, made an impromptu visit to Scott Family Housing's holiday get together to recognize Technician, Darnell



Hightower's, AMAZING 5-Star Service and to honor Maintenance Director, Jared Trautt's, upcoming 5-year work-aversary.

December: Marine Toys for Tots Success!!!

We are very pleased with this year's response to our offices being Toys for Tots drop-off locations. There are many children who will be enjoying their Christmas' because of your generosity!

Thank you!



January 2020

SAVE THE DATES

January 1st: New Years Day

Offices and clubhouses will be closed on the 1st of January.



All Month: National Hobby Month

Follow us every Monday on Facebook for new hobby suggestions.

All Month: National Oatmeal Month

Follow us every Wednesday on Facebook for various oatmeal recipes/uses.

All Month: National Soup Month

Follow us every Friday on Facebook for a new soup recipe to try.

Staff

Community Director	Deanna Haas
Community Manager of Operations	Andrea Huschle
Community Manager of Finance	Diana Burris
Executive Housing/Marketing Coordinator	Samantha Snyder
Maintenance Director	Jared Trautt
Maintenance Manager	Jody Motes
Maintenance Supervisor	Robert (Jr) Walleck

Shiloh Classics	Resident Services Specialist-	Veronica Burgeson
Shiloh Classics	Resident Services Specialist-	Katie McLaughlin
Patriot's Landing	Resident Services Specialist-	Amber Harrison
Patriot's Landing	Resident Services Specialist-	Vanessa Marshall
Patriot's Landing	Resident Services Specialist-	Summer Woodruff
Lincoln's Landing	Resident Services Specialist-	Lisa Evans
Lincoln's Landing	Resident Services Specialist-	Kim Hansen

Patriot's Landing	Leasing Specialist -	Ariel Arnett
Patriot's Landing	Leasing Specialist -	Amanda Johnson
Patriot's Landing	Leasing Specialist -	Ashley Streck

Community Center Hours

Shiloh Classics:

Monday - Friday 8:30am-8:00pm
Saturday - Sunday 10:00am- 6:00pm

*Patriot's Landing:

Monday - Friday 8:00am - 8:00pm
Saturday - Sunday 10:00am - 6:00pm

*Lincolns Landing:

Monday- Friday 8:30am - 5:30pm

Local Corner

Looking for some great local offerings this January? Check out one or more of the following (additional details on our Facebook page):

Family Friendly

Disney on Ice | Enterprise Center, St. Louis, MO | January 2nd to January 5th, various show times available (buy tickets in advance)



Nick Jr. Live! | Stifel Theatre, St. Louis, MO | January 11th to January 12th, various show times available (buy tickets in advance)



Star Wars: The Empire Strikes Back in Concert | Powell Hall, St. Louis, MO | January 23rd to January 26th at 7PM (buy tickets in advance)

Caffeine and Chrome | Gateway Classic Cars, O'Fallon, IL | January 25th from 9AM-12PM

Adult Only

2020 New Year for the Strays Trivia Night | Marriott St. Louis Grand, St. Louis, MO | January 10th from 7:30PM-11PM (buy tickets in advance)

2nd Annual Adult Prom | VFW, O'Fallon, IL | January 18th from 6PM-10:30PM (buy tickets in advance)



Cask Fest 2020 | 2nd Shift Brewing, St. Louis, MO | January 19th from 2PM-6PM (buy tickets in advance)



Office Hours

Patriot's Landing:

Monday - Friday 8:00am - 6:00pm

Shiloh Classics:

Monday - Friday 8:30am - 5:30pm

Lincoln's Landing:

Monday - Friday 8:30am - 5:30pm



Scott Family Housing Contact Information:

618-746-4911

Emergency Work Orders: Opt 1
Patriot's Landing Office: Opt 3

Leasing Specialists: Opt 2
Lincoln's Landing Office: Opt 4

Shiloh Classics Office: Opt 5

f5'gTZageWZagdeVa`afYgScS`fWbaa^ShS[ST[fkZBaa^ZagdeSdVegTWVfa LZS`YVsfS`k fL`VZ